



# C Link

## KYC Verification

Step by Step Guide

STEP 1

# Start verification

## Re-verification required

To continue using C Link,  
please verify your identity.

Enter your email and tap “Submit.”

X

## Re-verification needed

As of January 1st 2026, new regulations have come into effect. CLink is required to follow these regulations, and therefore our members are asked to verify their identity again using our new KYC process. Please click the button below to start the verification. Please note that CLink services will not be available until verification has been completed.

In order to successfully verify, you need to:

- 1) have your document ready (take a photo of your document)
- 2) go through liveness check (make your selfie with camera)
- 3) fill in the obligatory form (that follows the document verification process)

Email

Submit

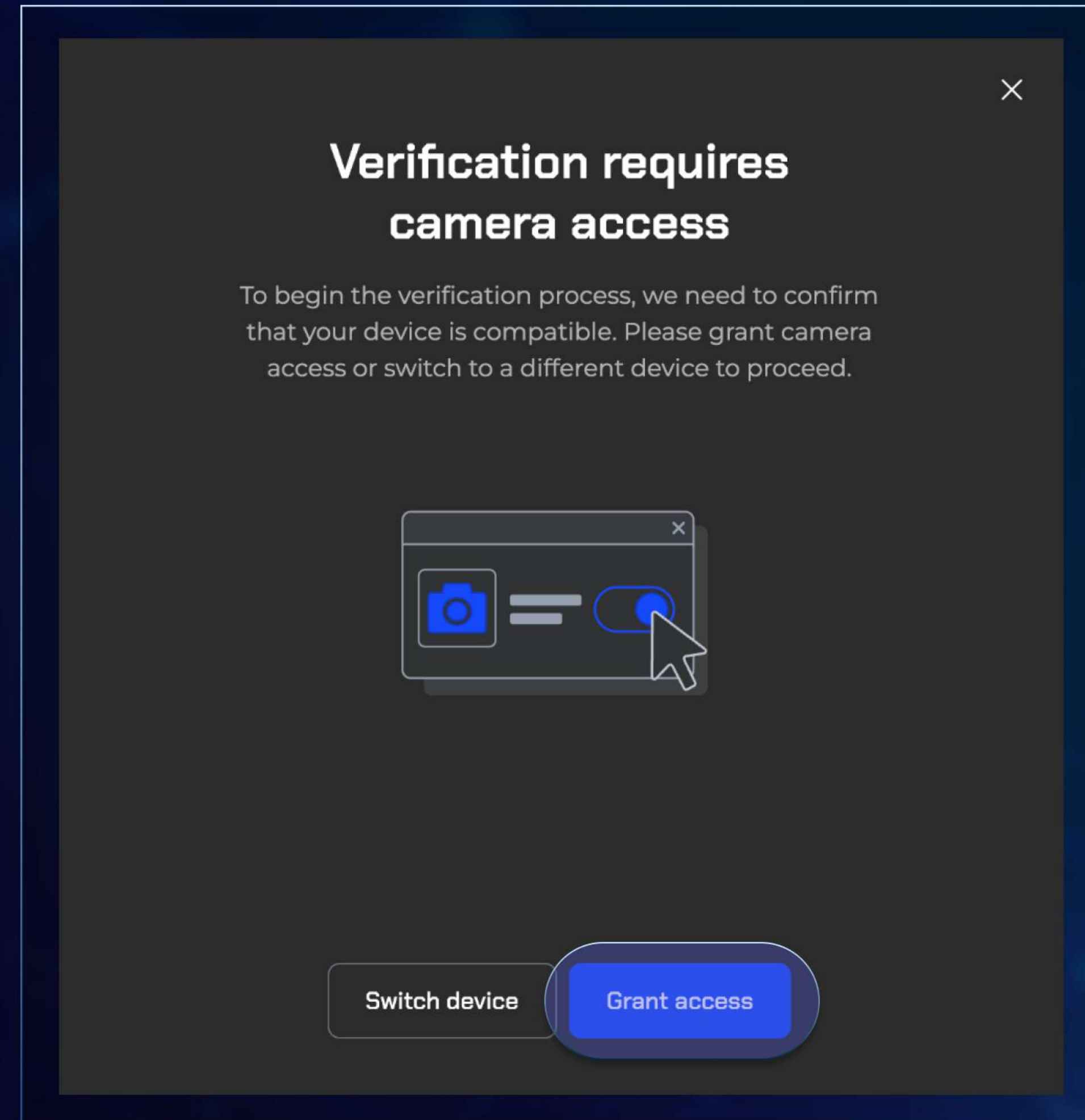
STEP 2

# Enable camera access

## Camera access required

Your camera is needed to verify your identity.

Tap “Grant access.”



## STEP 3

# Accept data processing consent

## Consent required

Your document and biometric data will be used for identity verification.

Tap “I Agree.”

### Consent for personal data processing

#### In simple words:

- In order to use the services you need to perform identity verification process, where biometric data of your face and data from your document will be captured through camera and processed.
- UAB “Ondato” stores the personal data for no longer than it is obliged by the company which services you want to use.
- You can always contact your Service Provider regarding your personal data for more detailed information or check Service Provider policy.

#### Legal version:

#### Required data

In order to obtain the service from the Service Provider, with this consent I express my agreement that UAB “Ondato” will receive and manage my personal data, including my biometric data, gained from remote identification of my personal identity by taking and/or filming live image of my face, my person's identity or the document used to identify it and/or their image and the personal data contained in them and/or check in the population registry: image of my face, name, surname, nationality, gender, personal code, date of birth, numbers of the document that is being used, date of issue and validity, my signature and the transfer of such data to the Service Provider.

#### Data processing

I also note that I am informed that the controller of my personal data, including my biometric data, specified in this consent is the Service Provider and UAB “Ondato” will process my personal data only until the remote identification procedure is over and the results will be transferred to the Service Provider. I also declare that I am informed and agree that my personal data obtained for remote identification and its purposes may be stored by UAB “Ondato” for longer period of time than it takes for the identification to be completed or transmission of its results to the Service Provider, but only at the request of the Service Provider or UAB Ondato's contractual obligation to the Service Provider, but not longer than it is defined in the Contract that was signed between UAB “Ondato” and Service Provider or requested by the Service Provider.

#### Data handling

I am informed that I can contact the Service Provider regarding my personal data for more detailed information.

Hereby I declare and confirm, that all the personal data I will provide for remote identification of my personal identity purpose, are correct and accurate, and the document, which I will use for this purpose is not false and valid.

Disagree

I Agree

STEP 4

# Complete KYC questionnaire

Provide your details

Answer the required questions  
to continue.

Fill in all fields and tap “Continue.”

**Cambix KYC questionnaire**

Nationality \* ⓘ  
Select

Where do you live? \* ⓘ  
Select

What is the purpose of opening a CLink Wallet? \*  
Select

What is the main source of your income? \*  
Select

How much do you expect to deposit annually on the platform? \*  
Select

In which industry do you work? \* ⓘ  
Select

What is your employment status? \*  
Select

I confirm that I am not a politically exposed person \* ⓘ

I confirm that this account will not be used on behalf of or for the benefit of a third party \*

Continue

STEP 5

# Review and submit

## Review your information


Confirm that all details are correct.

Tap “Complete.”

## KYC application in progress

Your verification process has begun.

### Review and Submit



Nationality

Where do you live?

What is the purpose of opening a CLink Wallet?

What is the main source of your income?

How much do you expect to deposit annually on the platform?

In which industry do you work?

What is your employment status?

I confirm that I am not a politically exposed person

I confirm that this account will not be used on behalf of or for the benefit of a third party

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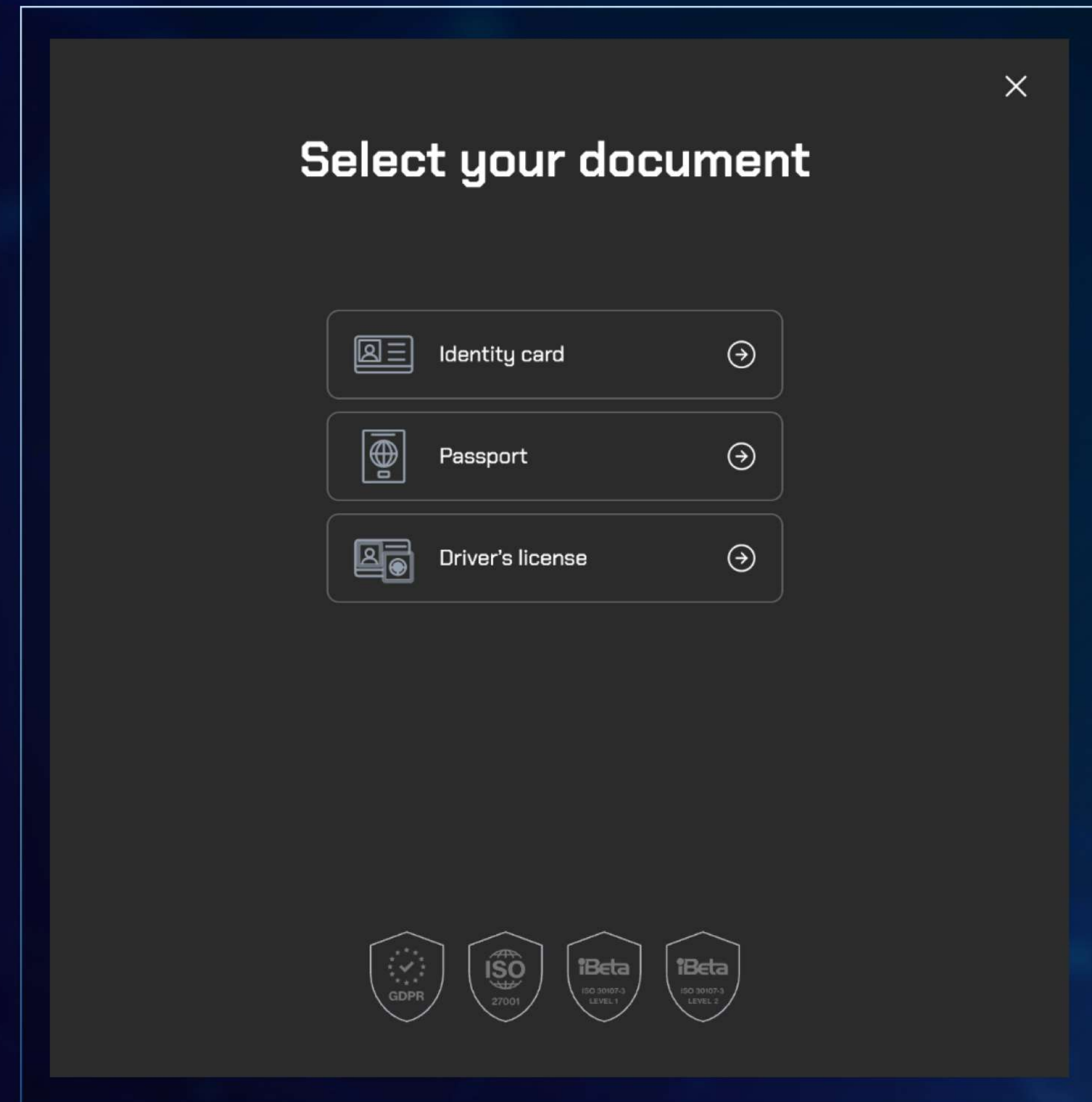
STEP 6

# Select your document

Choose your document type

Select the document you'll use for verification.

**ID card, Passport, or Driver's license**



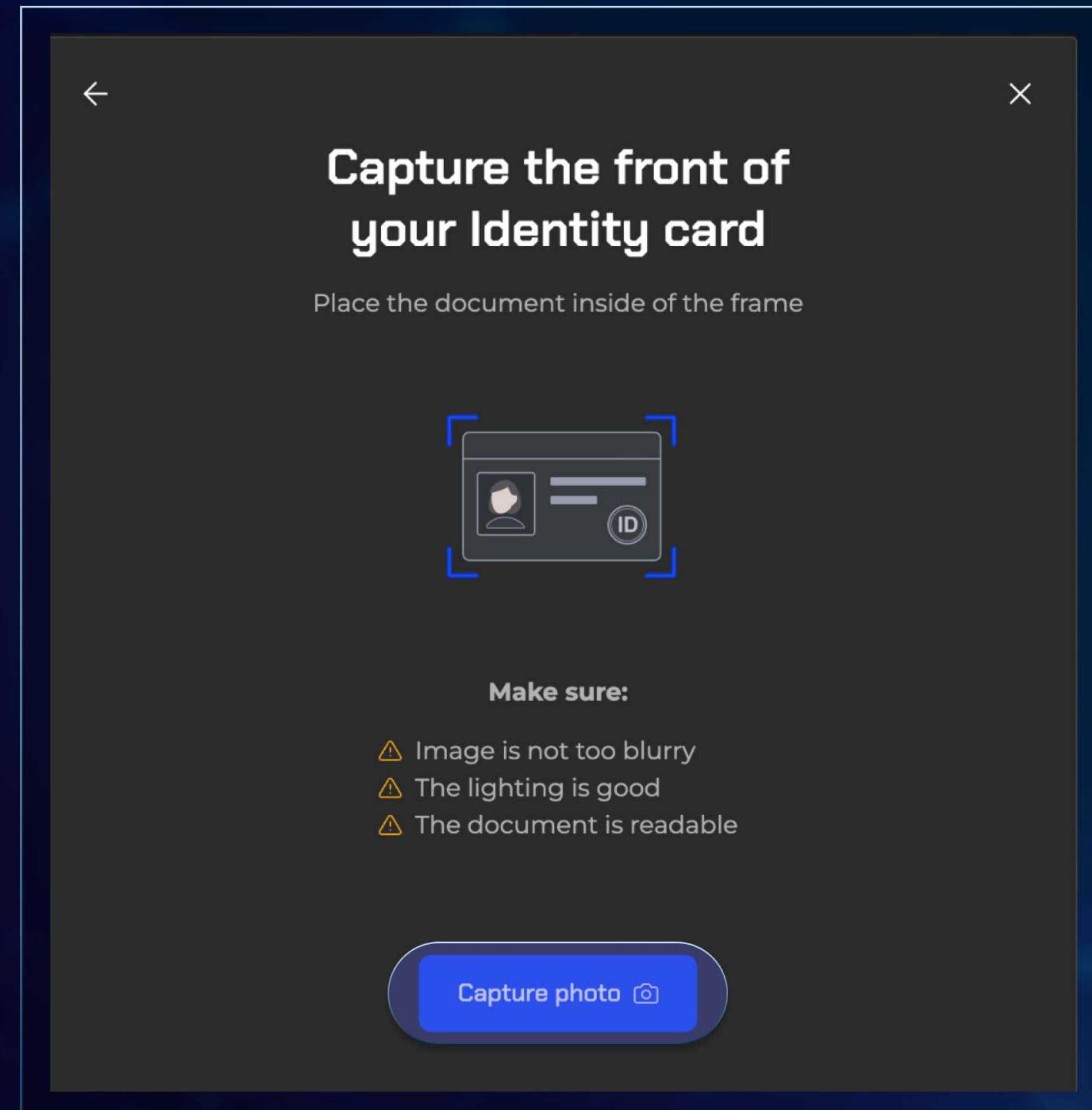
STEP 7

# Prepare your document

Get your document ready

Make sure it's original, valid, and clearly visible.

Hold it steady and follow the frame.



## STEP 8

# Capture document photo

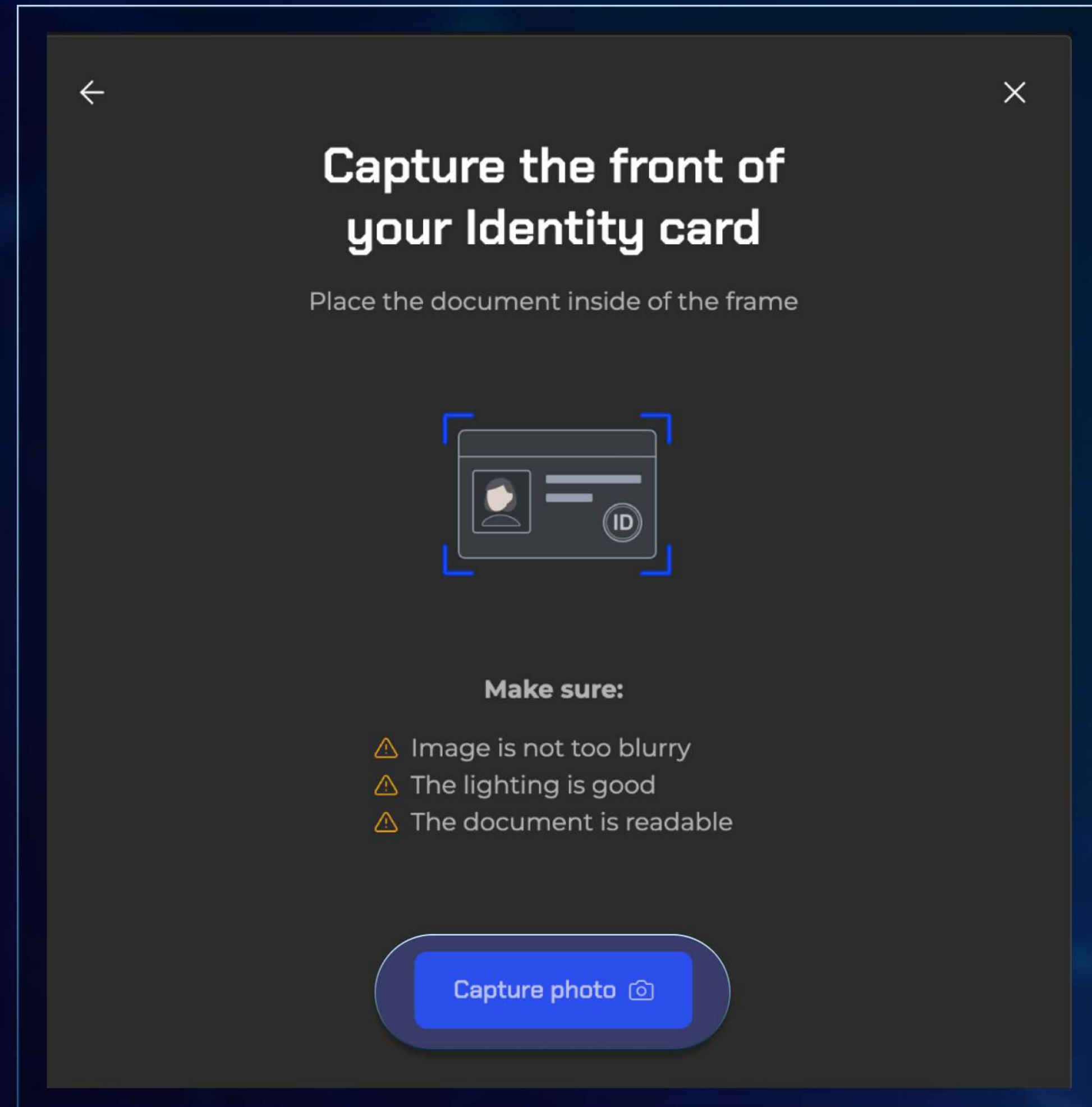
## Scan your document

Place the document inside the frame.

Make sure:

- The image is clear
- The lighting is good
- All details are readable

Tap “Capture photo.”



## STEP 9

# Take a selfie

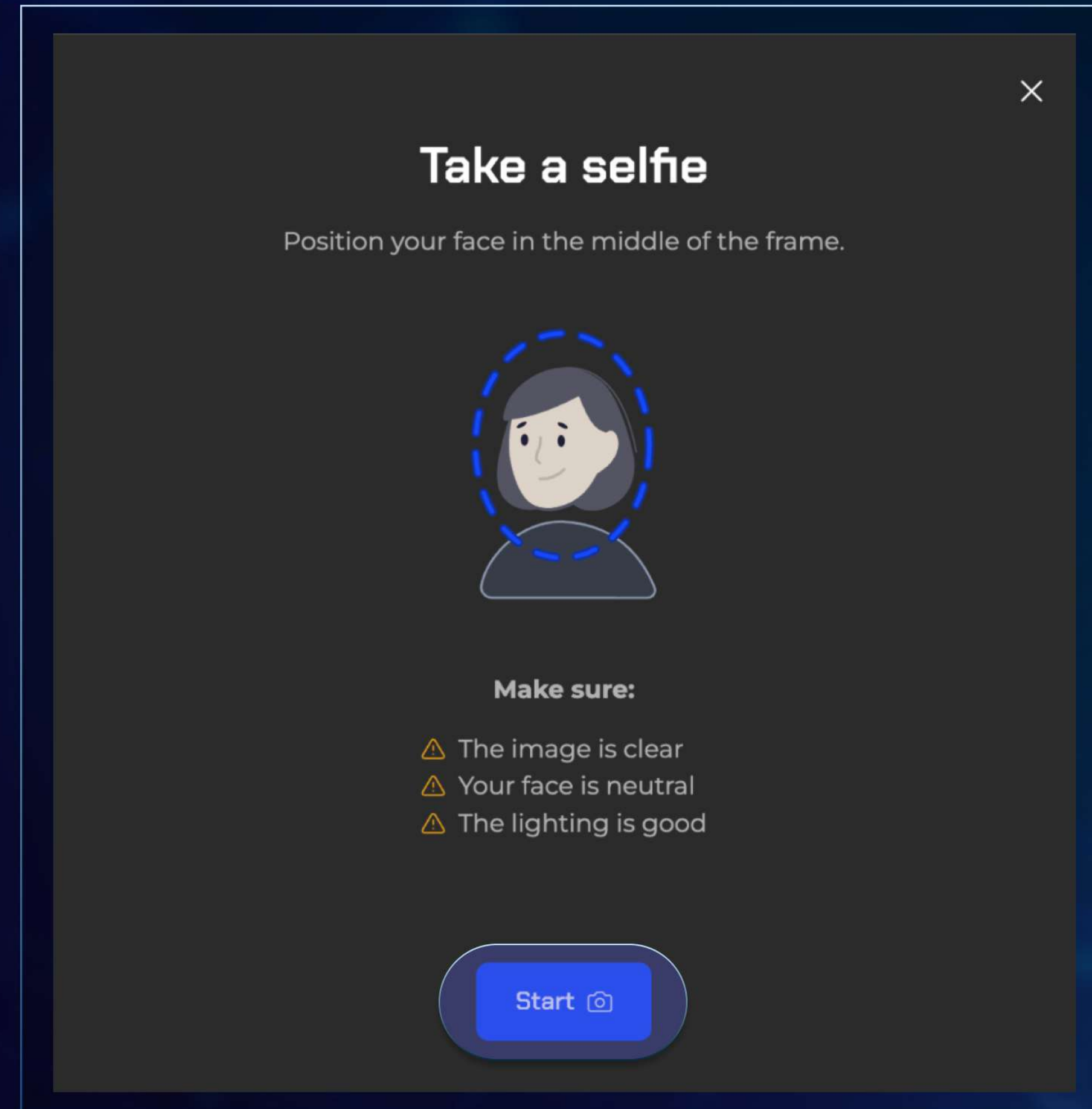
## Take a selfie

Position your face in the center of the frame.

Make sure:

- Your face is neutral
- The image is clear
- Lighting is good

Tap “Start.”



## STEP 10

# Prepare for video selfie

### Prepare for video verification

You'll record a short video to confirm liveness.

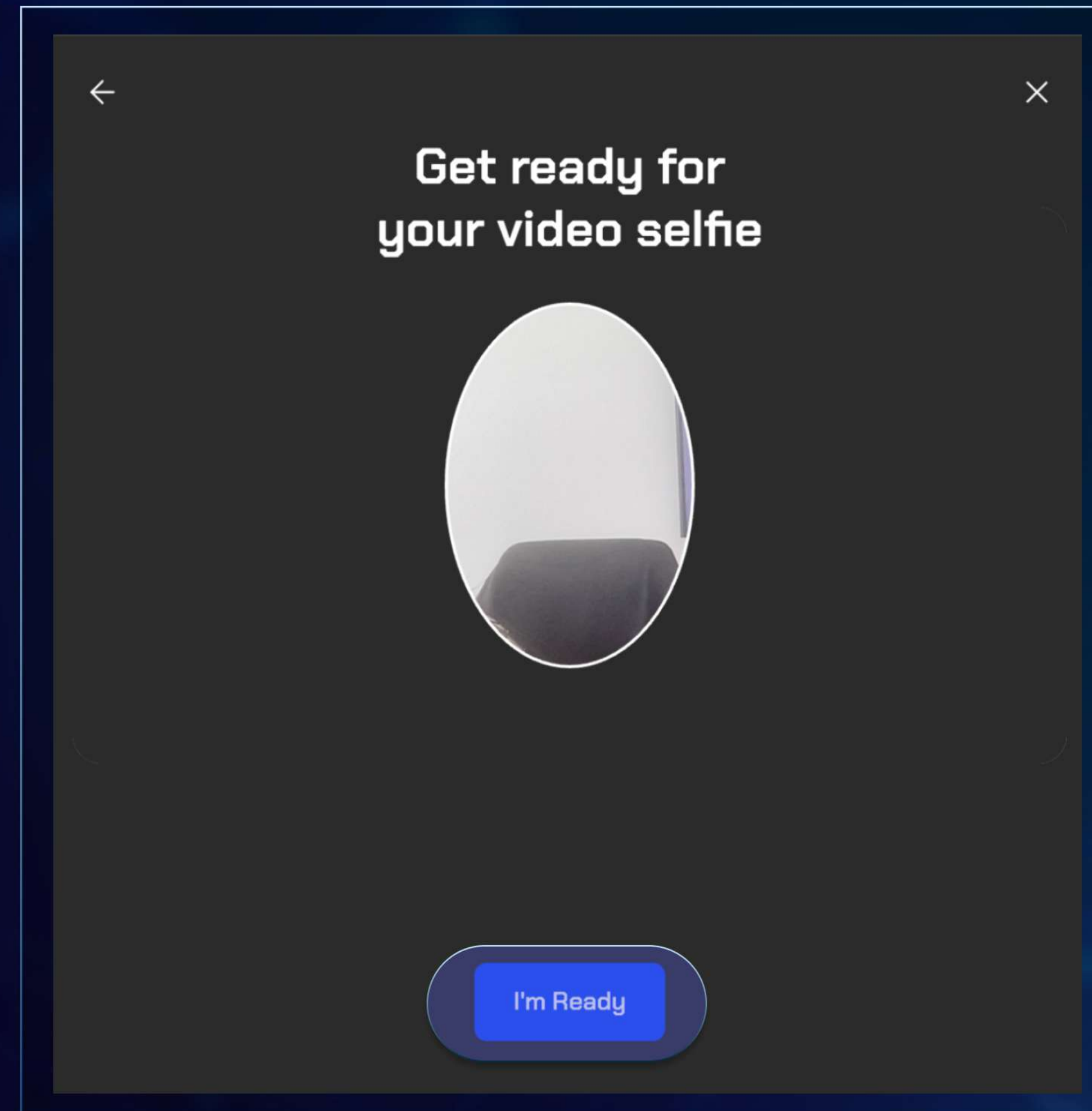
Tap "I'm Ready."

### Record your video selfie

Follow the on-screen instructions.

- Keep your face in the frame
- Move only when instructed

**Video captured successfully**



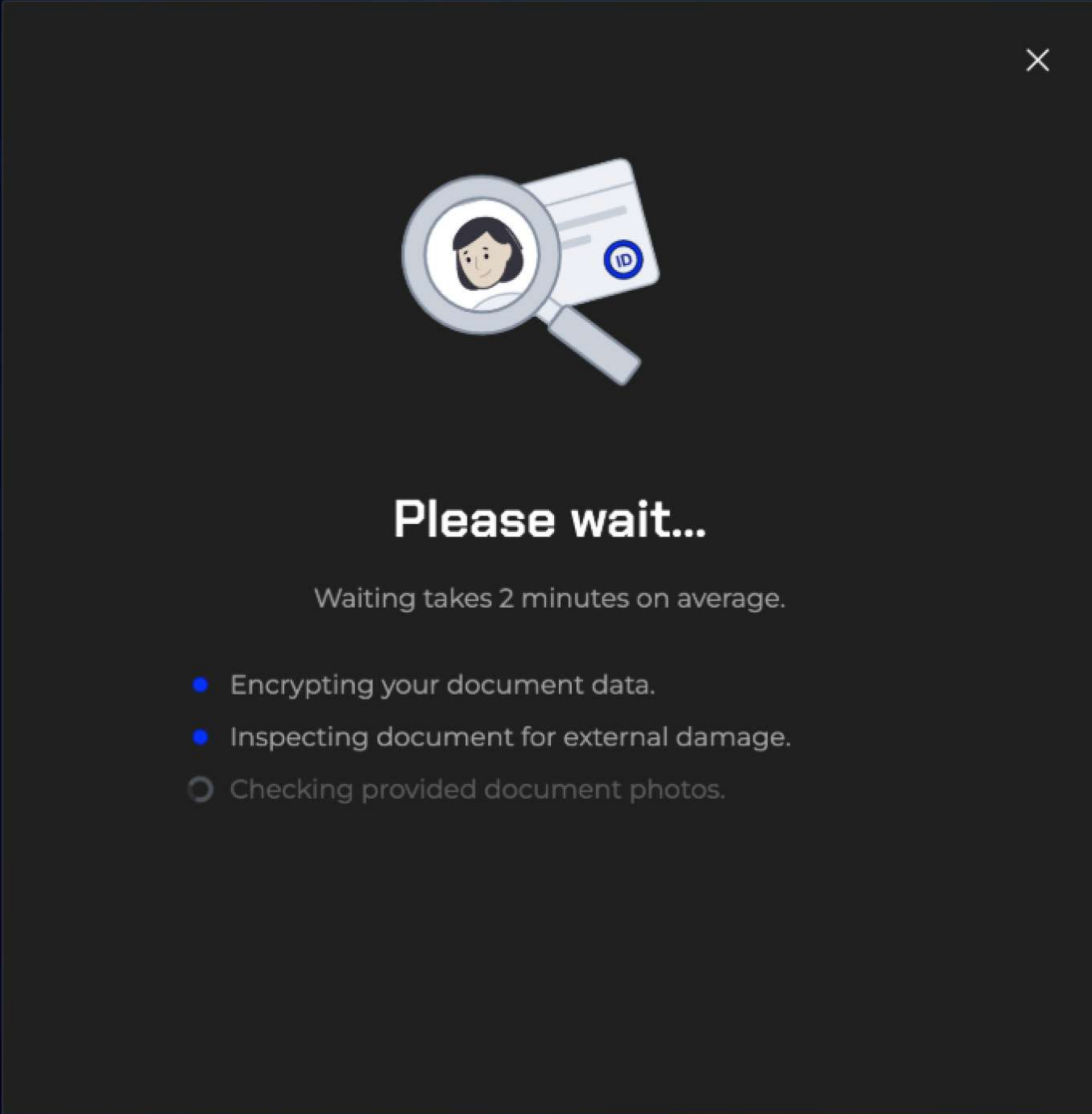
STEP 11

# Processing verification


Processing your verification

Your data is being securely  
processed.

**This may take a few moments.**



✕



**Please wait...**

Waiting takes 2 minutes on average.

- Encrypting your document data.
- Inspecting document for external damage.
- Checking provided document photos.

STEP 12

# Verification submitted

## Verification submitted

Your KYC application has been sent for review.

**No further action is needed.**

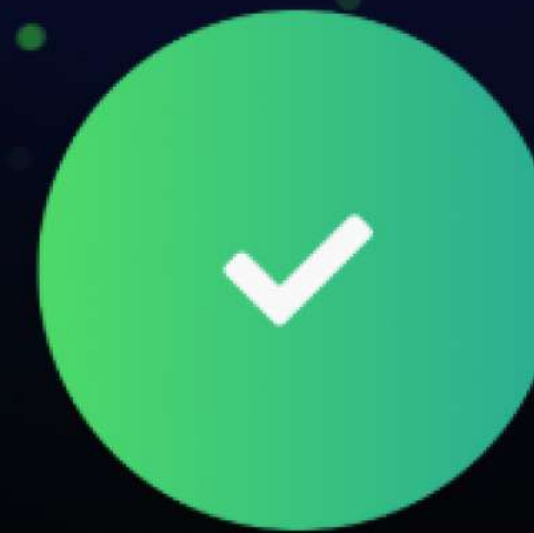


Success!

STEP 13

**KYC approved**

**KYC Application Approved**



Congratulations! Your KYC verification has been successfully approved. You now have full access to our services.